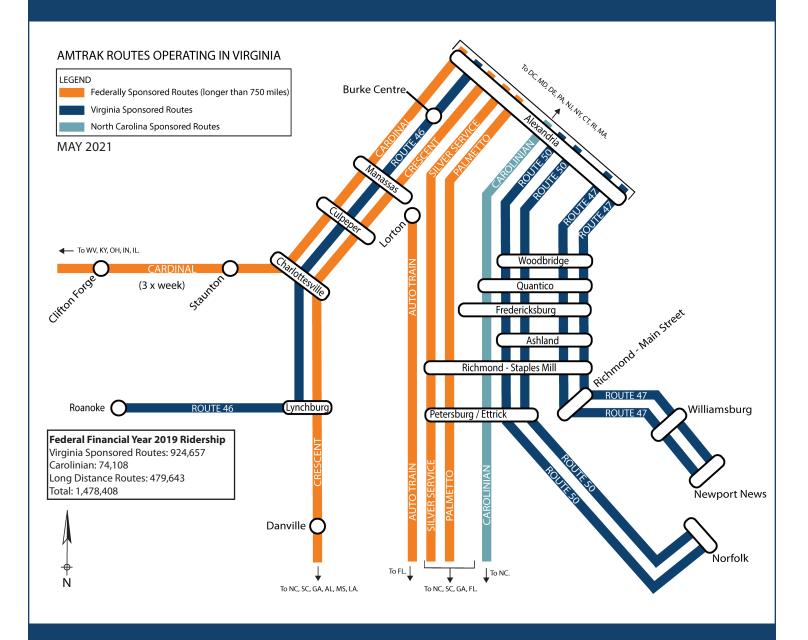
VIRGINIA SPONSORED AMTRAK SERVICE MONTHLY REPORT



Notes:

- 1. Stay at home orders due to COVID-19 went into effect statewide in March 2020. Service reduction on three Virginia sponsored routes was implemented on April 1, 2020. Service was added back incrementally between April and September 2020 based on infection rate and ridership demand.
- 2. Service impact on Virginia sponsored routes due to COVID pandemic: Rt. 51*-Washington-Richmond: Suspended (Down from 1 roundtrip. However, Richmond is still served by Norfolk, Newport News and other long distance Amtrak service). Full service is anticipated to resume in 2021 and will depend on increase in demand.
- 3. Ridership is the number of individual riders on a route. Ridership fluctuates seasonally and can be affected by holidays, special events, construction, etc.
- 4. Station Activity is the combined number of riders getting on or off a train at a station.
- 5. On Time Performance (OTP) is the percent of trains arriving at a station within 15 minutes of scheduled arrival time. Weather and construction related slow downs can affect OTP.



VIRGINIA SPONSORED AMTRAK SERVICE MONTHLY REPORT MAY 2021

Ridership: The number of individual riders on a route.

Routes	May 2021	May 2019 [§]	Percentage Change	FFYTD 2021	FFYTD 2019 [§]	Percentage Change	
Route 46 Roanoke	11,523	19,535	-41.0%	55,890	143,624	-61.1%	
Route 47 Newport News	19,058	28,653	-33.5%	96,963	215,671	-55.0%	
Route 50 Norfolk	13,015	22,045	-41.0%	66,941	128,422	-47.9%	
Route 51* Richmond	0	9,016	-100.0%	0	90,856	-100.0%	
Total	43,596 79,24		-45.0%	219,794	578,573	-62.0%	

Station Activity: The combined number of ons and offs at a station.

Station	May 2021	May 2019 [§]	Percentage Change	FFYTD 2021	FFYTD 2019§	Percentage Change	
Alexandria	6,532	11,516	-43.28%	31,970 86,925		-63.22%	
Ashland	807	2,508	-67.82%	3,743	19,371	-80.68%	
Burke Centre	626	737	-15.06%	2,757	5,775	-52.26%	
Culpeper	605	816	-25.86%	2,681	6,435	-58.34%	
Charlottesville	4,568	7,177	-36.35%	19,714	55,514	-64.49%	
Fredericksburg	2,725	4,520	-39.71%	14,342	33,379	-57.03%	
Lynchburg	2,409	3,817	-36.89%	12,706	27,961	-54.56%	
Manassas	1,025	1,228	-16.53%	5,188	9,448	-45.09%	
Norfolk	5,717	6,422	-10.98%	30,804	37,615	-18.11%	
Newport News	6,994	7,854	-10.95%	37,694	61,584	-38.79%	
Petersburg	836	876	-4.57%	4,914	6,930	-29.09%	
Quantico	700	1,382	-49.35%	3,548	9,912	-64.21%	
Roanoke	3,250	5,199	-37.49%	17,580	38,393	-54.21%	
Richmond Main Street	4,207	4,118	+2.16%	21,117	33,458	-36.89%	
Richmond Staples Mill Road	8,115	19,993	-59.41%	40,408	146,731	-72.46%	
Washington D.C.	12,050	25,178	-52.14%	55,040	172,648	-68.12%	
Williamsburg	2,674	4,126	-35.19%	13,035	36,505	-64.29%	
Woodbridge	758	994	-23.74%	3,842	7,286	-47.27%	
Grand Total	64,598	108,461	-40.44%	321,083	795,870	-59.66%	

On Time Performance: Percent of trains arriving within 15 minutes of scheduled arrival time.

NORTHBOUND	Route 46 Roanoke	Route 47 Newport News	Route 50 Norfolk	Route 51* Richmond	SOUTHBOUND	Route 46 Roanoke	Route 47 Newport News	Route 50 Norfolk	Route 51* Richmond
Alexandria	87.1%	70.7%	88.2%	-	Alexandria	80.6%	86.6%	77.8%	-
Ashland	-	72.0%	98.0%	-	Ashland	-	51.2%	47.2%	-
Burke Centre	74.2%	-	-	-	Burke Centre	71.0%	-	-	-
Charlottesville	83.9%	-	-	-	Charlottesville	64.5%	-	-	-
Culpeper	80.6%	-	-	-	Culpeper	58.1%	-	-	-
Fredericksburg	-	70.7%	98.0%	-	Fredericksburg	-	65.9%	59.7%	-
Lynchburg	-	-	-	-	Lynchburg	-	-	-	-
Manassas	77.4%	-	-	-	Manassas	64.5%	-	-	-
Newport News	-	0	-	-	Newport News	-	75.4%	-	-
Norfolk	-	-	0	-	Norfolk	-	-	73.1%	-
Petersburg/Ettrick	-	-	100.0%	-	Petersburg/Ettrick	-	-	59.6%	-
Quantico	-	65.9%	88.2%	-	Quantico	-	74.4%	66.7%	-
Richmond Main Street	-	64.5%	-	-	Richmond Main Street	-	75.4%	-	-
Richmond Staples Mill	-	78.0%	100.0%	0	Richmond Staples Mill	-	61.0%	62.5%	-
Roanoke	0	-	-	-	Roanoke	41.9%	-	-	-
Washington D.C.	77.4%	78.0%	88.2%	-	Washington D.C.	0	0	0	0
Williamsburg	-	98.4%	-	-	Williamsburg	-	65.6%	-	-
Woodbridge	-	85.0%	100.0%	-	Woodbridge	-	85.0%	85.7%	-
All Stations	82.4%	81.5%	88.7%	-	All Stations	83.7%	83.4%	82.8%	-

O = Origination; FFYTD = Federal Financial Year to Date; *Route 51 is suspended due to COVID related service reduction, see note 2 on page 1; § Pre-pandemic ridership & station activity.

