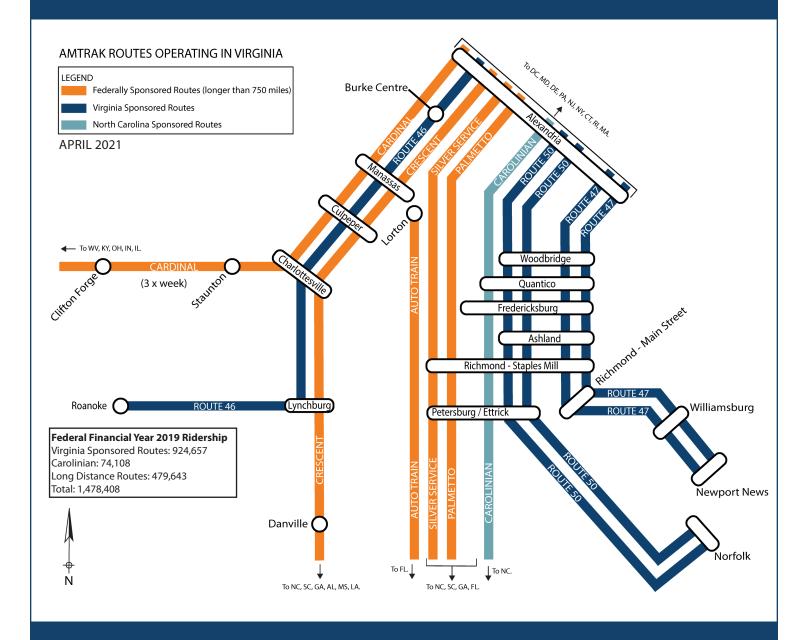
VIRGINIA SPONSORED AMTRAK SERVICE MONTHLY REPORT



Notes:

- 1. Stay at home orders due to COVID-19 went into effect statewide in March 2020. Service reduction on three Virginia sponsored routes was implemented on April 1, 2020. Service was added back incrementally between April and September 2020 based on infection rate and ridership demand.
- 2. Service impact on Virginia sponsored routes due to COVID pandemic: Rt. 51*-Washington-Richmond: Suspended (Down from 1 roundtrip. However, Richmond is still served by Norfolk, Newport News and other long distance Amtrak service). Full service is anticipated to resume in 2021 and will depend on increase in demand.
- 3. Ridership is the number of individual riders on a route. Ridership fluctuates seasonally and can be affected by holidays, special events, construction, etc.
- 4. Station Activity is the combined number of riders getting on or off a train at a station.
- 5. On Time Performance (OTP) is the percent of trains arriving at a station within 15 minutes of scheduled arrival time. Weather and construction related slow downs can affect OTP.



VIRGINIA SPONSORED AMTRAK SERVICE MONTHLY REPORT APRIL 2021

Ridership: The number of individual riders on a route.

| Routes | April 2021 | April 2019 [§] | Percentage Change | FFYTD 2021 | FFYTD 2019 [§] | Percentage Change | |
|-----------------------|------------|-------------------------|-------------------|------------|-------------------------|-------------------|--|
| Route 46 Roanoke | 9,385 | 18,984 | -50.6% | 44,367 | 124,089 | -64.2% | |
| Route 47 Newport News | 15,661 | 28,001 | -44.1% | 77,905 | 187,018 | -58.3% | |
| Route 50 Norfolk | 10,977 | 22,874 | -52.0% | 53,926 | 106,377 | -49.3% | |
| Route 51* Richmond | 0 | 8,813 | -100.0% | 0 | 81,840 | -100.0% | |
| Total | 36,023 | 78,672 | -54.2% | 176,198 | 499,324 | -64.7% | |

Station Activity: The combined number of ons and offs at a station.

| Station | April 2021 | April 2019 [§] | Percentage Change | FFYTD 2021 | FFYTD 2019§ | Percentage Change | |
|----------------------------|------------|-------------------------|-------------------|---------------------|-------------|-------------------|--|
| Alexandria | 5,292 | 11,626 | -54.48% | 25,438 | 75,409 | -66.27% | |
| Ashland | 595 | 2,654 | -77.58% | 2,936 | 16,863 | -82.59% | |
| Burke Centre | 502 | 731 | -31.33% | 2,131 | 5,038 | -57.70% | |
| Culpeper | 422 | 972 | -56.58% | 2,076 | 5,619 | -63.05% | |
| Charlottesville | 3,500 | 7,172 | -51.20% | 15,146 | 48,337 | -68.67% | |
| Fredericksburg | 2,288 | 4,538 | -49.58% | 11,617 | 28,859 | -59.75% | |
| Lynchburg | 2,238 | 3,784 | -40.86% | 10,297 | 24,144 | -57.35% | |
| Manassas | 835 | 1,289 | -35.22% | 4,163 | 8,220 | -49.36% | |
| Norfolk | 4,899 | 6,628 | -26.09% | 25,087 | 31,193 | -19.57% | |
| Newport News | 5,973 | 7,059 | -15.38% | 30,700 | 53,730 | -42.86% | |
| Petersburg | 870 | 1,222 | -28.81% | 4,078 | 6,054 | -32.64% | |
| Quantico | 625 | 1,245 | -49.80% | 2,848 | 8,530 | -66.61% | |
| Roanoke | 2,819 | 4,976 | -43.35% | 14,330 | 33,194 | -56.83% | |
| Richmond Main Street | 3,314 | 3,771 | -12.12% | 16,910 | 29,340 | -42.37% | |
| Richmond Staples Mill Road | 6,702 | 20,497 | -67.30% | 32,293 | 126,738 | -74.52% | |
| Washington D.C. | 9,351 | 25,988 | -64.02% | 42,990 | 147,470 | -70.85% | |
| Williamsburg | 2,518 | 4,365 | -42.31% | 10,361 | 32,379 | -68.00% | |
| Woodbridge | 540 | 944 | -42.80% | -42.80% 3,084 6,292 | | -50.99% | |
| Grand Total | 53,283 | 109,461 | -51.32% | 256,485 | 687,409 | -62.69% | |

On Time Performance: Percent of trains arriving within 15 minutes of scheduled arrival time.

| NORTHBOUND | Route 46 Roanoke | Route 47 Newport News | Route 50 Norfolk | Route 51* Richmond | SOUTHBOUND | Route 46 Roanoke | Route 47 Newport News | Route 50 Norfolk | Route 51* Richmond |
|-----------------------|---------------------|--------------------------|---------------------|-----------------------|-----------------------|---------------------|--------------------------|---------------------|-----------------------|
| Alexandria | 90.0% | 75.6% | 51.9% | - | Alexandria | 86.7% | 91.5% | 87.7% | - |
| Ashland | - | 73.2% | 48.1% | - | Ashland | - | 73.2% | 74.0% | - |
| Burke Centre | 83.3% | - | - | - | Burke Centre | 83.3% | - | - | - |
| Charlottesville | 90.0% | - | - | - | Charlottesville | 80.0% | - | - | - |
| Culpeper | 90.0% | - | - | - | Culpeper | 76.7% | _ | - | - |
| Fredericksburg | - | 73.2% | 50.0% | - | Fredericksburg | - | 82.9% | 82.2% | - |
| Lynchburg | - | - | - | - | Lynchburg | - | - | - | - |
| Manassas | 86.7% | - | - | - | Manassas | 80.0% | - | - | - |
| Newport News | - | 0 | - | - | Newport News | - | 76.7% | - | - |
| Norfolk | - | - | 0 | - | Norfolk | - | - | 62.7% | - |
| Petersburg/Ettrick | - | - | 75.0% | - | Petersburg/Ettrick | - | - | 64.7% | - |
| Quantico | - | 70.7% | 46.2% | - | Quantico | - | 89.0% | 83.6% | - |
| Richmond Main Street | - | 80.0% | - | - | Richmond Main Street | - | 78.3% | - | - |
| Richmond Staples Mill | - | 68.3% | 44.2% | 0 | Richmond Staples Mill | - | 76.8% | 79.5% | - |
| Roanoke | 0 | - | - | - | Roanoke | 76.7% | - | - | - |
| Washington D.C. | 83.3% | 79.3% | 59.6% | - | Washington D.C. | 0 | 0 | 0 | 0 |
| Williamsburg | - | 95.0% | - | - | Williamsburg | - | 80.0% | - | - |
| Woodbridge | - | 86.4% | 75.0% | - | Woodbridge | - | 93.2% | 91.1% | - |
| All Stations | 91.9% | 81.3% | 69.8% | - | All Stations | 91.1% | 88.5% | 89.5% | - |

O = Origination; FFYTD = Federal Financial Year to Date; *Route 51 is suspended due to COVID related service reduction, see note 2 on page 1; § Pre-pandemic ridership & station activity.

