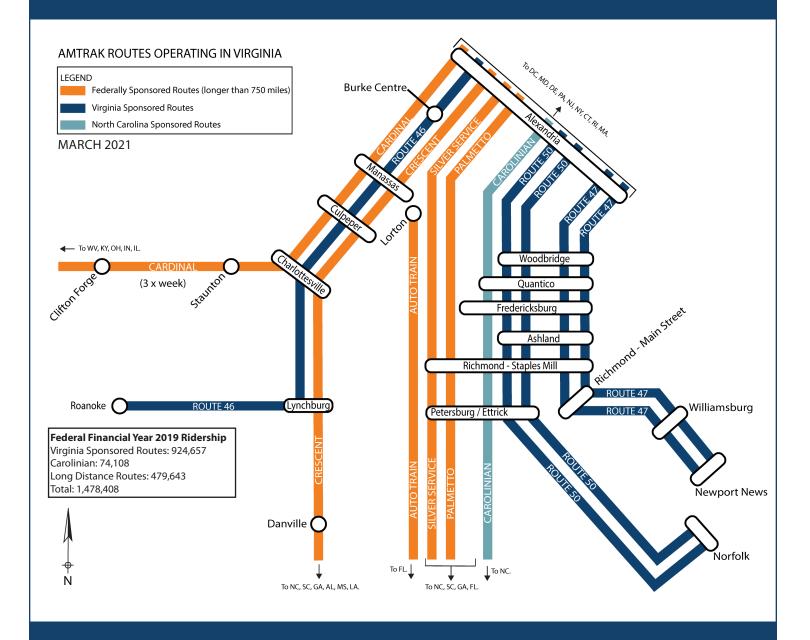
VIRGINIA SPONSORED AMTRAK SERVICE MONTHLY REPORT



Notes:

- 1. Stay at home orders due to COVID-19 went into effect statewide in March 2020. Service reduction on three Virginia sponsored routes was implemented on April 1, 2020. Service was added back incrementally between April and September 2020 based on infection rate and ridership demand.
- 2. Service impact on Virginia sponsored routes due to COVID pandemic: Rt. 51*-Washington-Richmond: Suspended (Down from 1 roundtrip. However, Richmond is still served by Norfolk, Newport News and other long distance Amtrak service). Full service is anticipated to resume in 2021 and will depend on increase in demand.
- 3. Ridership is the number of individual riders on a route. Ridership fluctuates seasonally and can be affected by holidays, special events, construction, etc.
- 4. Station Activity is the combined number of riders getting on or off a train at a station.
- 5. On Time Performance (OTP) is the percent of trains arriving at a station within 15 minutes of scheduled arrival time. Weather and construction related slow downs can affect OTP.



VIRGINIA SPONSORED AMTRAK SERVICE MONTHLY REPORT MARCH 2021

Ridership: The number of individual riders on a route.

Routes	March 2021	March 2019 [§]	Percentage Change	FFYTD 2021	FFYTD 2019 [§]	Percentage Change	
Route 46 Roanoke	7,160	17,509	-59.1%	34,982	105,105	-66.7%	
Route 47 Newport News	12,486	25,143	-50.3%	62,244	159,017	-60.9%	
Route 50 Norfolk	8,646	20,153	-57.1%	42,949	83,503	-48.6%	
Route 51* Richmond	0	8,014	-100.0%	0	73,027	-100.0%	
Total	28,292 70,819		-60.1%	140,175	420,652	-66.7%	

Station Activity: The combined number of ons and offs at a station.

Station	March 2021	March 2019§	Percentage Change	FFYTD 2021	FFYTD 2019§	Percentage Change	
Alexandria	4,287	10,670	-59.82%	20,146	63,783	-68.41%	
Ashland	403	2,498	-83.87%	2,341	14,209	-83.52%	
Burke Centre	360	732	-50.82%	1,629	4,307	-62.18%	
Culpeper	294	765	-61.57%	1,654	4,647	-64.41%	
Charlottesville	2,656	6,629	-59.93%	11,646	41,165	-71.71%	
Fredericksburg	1,919	3,923	-51.08%	9,329	24,321	-61.64%	
Lynchburg	1,560	3,136	-50.26%	8,059	20,360	-60.42%	
Manassas	707	1,100	-35.73%	3,328	6,931	-51.98%	
Norfolk	4,086	5,266	-22.41%	20,188	24,565	-17.82%	
Newport News	4,871	6,601	-26.21%	24,727	46,671	-47.02%	
Petersburg	775	1,105	-29.86%	3,208	4,832	-33.61%	
Quantico	418	1,204	-65.28%	2,223	7,285	-69.49%	
Roanoke	2,388	5,104	-53.21%	11,511	28,218	-59.21%	
Richmond Main Street	2,775	3,761	-26.22%	13,596	25,569	-46.83%	
Richmond Staples Mill Road	5,135	18,484	-72.22%	25,591	106,241	-75.91%	
Washington D.C.	6,779	21,537	-68.52%	33,639	121,482	-72.31%	
Williamsburg	1,657	4,414	-62.46%	7,843	28,014	-72.00%	
Woodbridge	473	844	-43.96%	2,544	5,348	-52.43%	
Grand Total	41,543	97,773	-57.51%	203,202	577,948	-64.84%	

On Time Performance: Percent of trains arriving within 15 minutes of scheduled arrival time.

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NORTHBOUND	Route 46 Roanoke	Route 47 Newport News	Route 50 Norfolk	Route 51* Richmond	SOUTHBOUND	Route 46 Roanoke	Route 47 Newport News	Route 50 Norfolk	Route 51* Richmond
Alexandria	83.9%	88.2%	90.7%	-	Alexandria	83.9%	90.6%	89.6%	-
Ashland	-	91.8%	90.7%	-	Ashland	-	80.0%	80.5%	-
Burke Centre	77.4%	-	-	-	Burke Centre	83.9%	-	-	-
Charlottesville	77.4%	-	-	-	Charlottesville	77.4%	-	-	-
Culpeper	77.4%	-	-	-	Culpeper	77.4%	-	-	-
Fredericksburg	-	88.2%	90.7%	-	Fredericksburg	-	84.7%	84.4%	-
Lynchburg	-	-	-	-	Lynchburg	-	-	-	-
Manassas	77.4%	-	-	-	Manassas	80.6%	-	-	-
Newport News	-	0	-	-	Newport News	-	83.9%	-	-
Norfolk	-	-	0	-	Norfolk	-	-	79.6%	-
Petersburg/Ettrick	-	-	94.4%	-	Petersburg/Ettrick	-	-	77.8%	-
Quantico	-	84.7%	87.0%	-	Quantico	-	87.1%	85.7%	-
Richmond Main Street	-	91.9%	-	-	Richmond Main Street	-	83.9%	-	-
Richmond Staples Mill	-	90.6%	88.9%	0	Richmond Staples Mill	-	82.4%	80.5%	-
Roanoke	0	-	-	-	Roanoke	74.2%	-	-	-
Washington D.C.	77.4%	92.9%	94.4%	-	Washington D.C.	0	0	0	0
Williamsburg	-	98.4%	-	-	Williamsburg	-	83.9%	-	-
Woodbridge	-	95.7%	87.5%	-	Woodbridge	-	89.1%	86.2%	-
All Stations	89.1%	92.5%	92.1%	-	All Stations	88.2%	91.9%	89.5%	-

O = Origination; FFYTD = Federal Financial Year to Date; *Route 51 is suspended due to COVID related service reduction, see note 2 on page 1; § Pre-pandemic ridership & station activity.

